

Venkat Musunuri

(309)-989-1474

mailme.sfdc73@gmail.com



PROFILE

- Overall 10+ years of experience in various phases of SDLC including requirements gathering, Analysis, Design, development, testing and delivery of Software Applications using diversified technologies.

PROFESSIONAL SUMMARY

- Proficiency in SFDC CRM Administrative tasks in creating Users, Roles, Profiles, Permission Sets, Page Layouts, List views, Tabs, Search Layouts to organize fields, custom links, related lists.
- Experience in Workflows, Approval Process, Flows, Process builder, Validation rules, and Sharing & Security rules, Email Templates.
- Extensively developed reusable Lightning Components Using AURA frame work and LWC, Lightning Data Service and minimized code in JavaScript Controllers by adding reusable functions in Helper Method.
- Experienced in using **Salesforce Lightning UI**. Created **Lightning Apps** combining **Lightning Design System**, **Lightning App Builder** and **Lightning Component features**.
- Enabled **Aura Framework**, by adding **Aura Attributes** and **Aura Handlers** for **Events** to focus on Logic and Interactions in Lightning Applications.
- Experience in customizing standard objects like Accounts, Contacts, Opportunities, Products, Cases, Leads, Campaigns, Reports(Summary reports, Tabular reports,Matrix, Pie Charts) and Dashboards.
- Experience in Developing and building custom business logics with APEX Classes and Methods.
- Extensive experience in developing Before and After Trigger with Trigger context variables to form complex business logics. Developing APEXTrigger Events for sObjects as per project requirements.
- Developing custom controllers for VF pages and Custom extensions for Standard Controllers VF pages as per project requirement
- Involved in writing Asynchronous methods, (Batch Apex, Schedulable, Queueable and Future).
- Experience in Salesforce integration using SOAP and REST API.
- Proficient in Data Migration (from Legacy systems using Data Loader, Workbench) & Management between Salesforce.com and other systems.
- Developed Lightning web components and Lightning apps to provide better and more interactive interfaces to end users, which help in sales enhancements.
- Good experience in developing salesforce Lightning Apps, Components, Controllers and Events.
- Minimized code in JavaScript Controllers by adding reusable functions in Helper Method.
- Experience in Salesforce deployment processes -Salesforce-ANT, Change sets, SFDX using GIT, VSCode, and Jenkins.
- Having extensive experience with different methodologies Agile, RAD, and Waterfall.
- Proficiency in using CI/CD tools like Git, Jenkins, and Maven configuration management.

TECHNICAL SKILLS

Languages:	C, C++, Java, APEX, CFML, COBOL, JCL, CICS
Cloud Computing:	Salesforce-CRM (SFDC), Force.com
SFDC Platform Development:	Visual Force, Lightning Components, LWC, APEX Classes, Triggers, Controllers, SOQL, SOSL, Integration, DataLoader, Workbench Salesforce CPQ, OmniFlexCards, Omni Scripts
Web technologies & Scripting:	JavaScript, XML, HTML, DHTML, WSDL, CSS, Ajax, JSON, JQUERY, SOAP, RESTFUL, DOM, spring, Hibernate, Servlets, JavaBeans
Database servers:	Salesforce, MYSQL, Oracle, DB2,WebSphere
Agile tools:	Rally, Jira
Version Control & SCM:	GitHub, Bit Bucket, Git, Jenkins, Maven
IDE:	Eclipse, Force.com IDE, MS Visual Studio Code

Education:

B.E Industrial Production from Kuvempu University Karnataka India 1995.

PROFESSIONAL EXPERIENCE

Bulkmatic Transport, Griffith, IN Sr. Salesforce Admin/ Developer Nov 2022 – Till date

- Involved in creating custom objects and establishing the relationship between them.
- Created different record types, page layouts and assigning them to different profiles.

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- Deployed the Custom objects, Custom Fields, validation rules, and Workflow Rules, Email alerts and Page layouts, LWC, VF Pages, Apex Classes, Triggers using change set.
- Developed a reusable **Lightning Web Component** to have Multi Pick list values using Lightning Dual List Box.
- Used **AURA Components** for Action Overrides in LWC Component.
- Developed a functionality for Upload/download CSV Rate Entries using LWC. Used Asynchronous method Queue able to validate and upload CSV data into different Objects
- Used Bulk API's to load the data using Data Loader and Workbench from their existing Load Master to Salesforce.
- Created different Reports and Dashboards for different User Profiles.
- Created Custom Permissions to restrict the access to Profiles as per the business requirement.
- Extensively used Dynamic Forms and Actions to give access to LWC components for different profiles.
- Involved in integration with their external application ODS centralized data warehouse using REST API..
- Created Rate Request Flow functionality using **Visualforce Pages, Flows, LWC** from generating the Rate Quote Letter and to send an email to the customer, attach a copy to **Notes&Attachment** Section and logging activity for contact record and related object record. Created reusable custom Email LWC Component.
- Configured **Salesforce Inbox** with **Outlook Integration** for Customer Service Reps as well as Sales Users. Involved in creating Email Application, Publisher Layout panes and assigning them to Profiles.,
- Enabled **Email-to-Case**, Case Assignment Rules and assigning the cases to Queues, **Case Escalation** for the Service Cloud and developed Flows for automation (Creating Tasks) depending upon the Business Requirements.

HCSC Naperville IL

Sr. Salesforce Developer

Apr 2021 – Oct 2022

- Worked on **CRM Platform** environment of **SFDC Sales Cloud and Service Cloud** modules.
- Developed UI/UX changes for better user interface using **Salesforce Lightning Design system**.
- Created and configured Page layouts and search layouts to organize fields, custom links, related lists and other components in detail and edit pages of records.
- Involved in Data Modeling as per the business requirement.
- Worked on different Standard objects, Custom objects and record types.
- Implemented security for objects, fields, and record level for different users at different levels of organization
- Developed **Apex classes , Triggers and Asynchronous methods (Batch Apex and Scheduled)** as per the business needs.
- Implemented Email-to-Case, Web-to-Case and Page Layouts for manual case entry for entering customer's cases in Cases Tab.
- Extensively used Lightning Component Events and Application Events.
- Worked on AGILE methodology and used extensively CI/CD devopps tool Git.

53rd Bank Cincinnati, OH

Salesforce Admin/Developer

Jan 2020 - Mar 2021

- Interacted with different business teams and developing teams to acquire the requirements and documentation of business and technology requirements.
- Created complex workflow rules and defined related tasks, email alerts, and field updates.
- Created and configured Page layouts and search layouts to organize fields, custom links, related lists and other components in detail and edit pages of records.
- Implemented custom UI using AURA Lightning Components
- Customized different page Layouts and assigned them for different profile users.
- Designed Custom Objects, developed Apex Classes, and Apex Triggers.
- Involved in writing Test classes to achieve code coverage for the migration of Apex classes and Triggers.
- Involved in designing SFDC Customized Reports and Dashboards as per the business requirement.
- Extensive experience using Data Loader for insert, update, bulk import or export of data from Salesforce .com Objects used it to read, extract, and load data from comma separated values (CSV) files.

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- Involved in implementation and deploying the code using SFDX – VS Code, Salesforce CLI, GIT and Scratch Orgs.

Farmers Insurance Woodlands, CA Salesforce Developer May 2018 - Dec 2019

- Worked on Salesforce.com standard sales cloud and service cloud functionality.
- Designed Profiles, Roles, Permission Sets, record types, search Layouts, Page Layouts, and List views, Tabs based on Organization role hierarchy and implemented Record-Level and Field-Level security and sharing settings.
- Developed application using Apex Controller, Visual Force pages, Triggers.
- Loaded Work orders and Sales Manager data which is in the form of CSV files.
- Created Batch Apex and schedule Apex classes.
- Involved in Integration changes creation and updating – both REST and SOAP
- Worked in data migration using Data loader and Import Wizard.

GE Milwaukee WI Salesforce Developer Dec 2016 - Mar 2018

- Created custom page layouts, and other components on a record detail and edit pages.
- Involved in creating custom Objects, Lookup, Master-Detail relationships and fields.
- Worked in customizing standard objects and creating Reports folders for different user profiles.
- Created and worked on Record Types, Validation Rules and Page Layouts.
- Created multiple ListViews for different user profiles .
- Used Tab permissions, Record Type permissions and Object/Field Level Security to implement user-based security.
- Involved in creating custom UI pages using Visual Force as per the business requirement.
- Used Apex Classes, Triggers, Custom settings Asynchronous.
- Responsible for integration process within Salesforce to Salesforce.

Capital One Mclean VA Sr Java Developer Jun 2015 - Nov 2016

- Involved in the analysis, design and implementation of business user requirements.
- Elaborated use cases, interface definitions and services specifications in collaboration with Business and System Analysts.
- Worked on Agile SCRUM development methodology and built the application with Test Driven Development (TDD).
- Used Angular JS as the development framework to build a single-page application and reusable Angular JS applications.
- Designed and developed Micro services business components using JAVA/J2EE, Spring Boot. Implemented REST web services based on Restful APIs.
- Used Hibernate with Spring Integration as the data abstraction layer to persist data into the Oracle database dependency injection (DI) using spring framework and annotations.
- Implemented JQuery and JSON to process and present the data
- Handled incoming requests with Front Controller pattern and Servlets/JSP as controllers using Spring

Ericsson Dallas Tx Sr Java Developer Aug 2013 - Jun 2015

- Learned to work with eMatrix which is a middleware for interacting with Oracle DB and played the role of Point of Contact in the Application Development Team.
- Used ORM technique of mapping data, Hibernate with JPA annotations for defining object relational metadata.
- Design, develop and implement MVC Pattern based Keyword Driven automation testing framework utilizing Java, JUnit and Selenium Web Driver.
- Developed PoC for the jQuery UI development to enhance the project look and feel.